



# Nebraska Medicaid: Pharmacy Network

Overview

07/22/2016

# Pharmacy Benefit Manager (PBM)

- WellCare contracts with CVS Caremark to provide PBM Services and meet all contractual pharmacy network and access requirements. CVS Caremark maintains a comprehensive network of pharmacies to ensure pharmacy services are available and accessible to all members.
- CVS Caremark manages pharmacy networks by recruiting and credentialing pharmacies, monitoring pharmacies for quality and customer service, auditing pharmacy records, and providing technical support to pharmacies and pharmacists.
- WellCare manages the PBM relationship closely ensuring compliance with all state requirements and provides member customer service and a pharmacy helpdesk to answer pharmacy benefit inquiries.

# Pharmacy Network Contracting

CVS Caremark contracts with the pharmacies on behalf of WellCare/Heritage Health.

- A separate addendum is required per state regulation. Please sign and return the addenda to CVS Caremark.
- Independent Pharmacies (including PSAO's) will be contracted with the \$4.45 dispensing fee. Chain Pharmacy (those pharmacies with more than 6 pharmacies) will be contracted at the current CVS national reimbursement rates
- No transaction fees per state contract.
- Contract requests were sent on July 8, 2016. If an agreement was not received, please call 866-488-4708.

# Pharmacy Network Inquires

Who to contact at CVS Caremark for a network agreement:

- Chain Pharmacies: Please contact your chain Headquarters.
- Independent Pharmacies enrolled in a PSAO: Please contact your PSAO.
- Independent Pharmacies: Please contact CVS Caremark Network Services at 866-488-4708.

# Pharmacy Claims Processing

Claims will be submitted to CVS Caremark for processing

- Processing Information
  - RXBIN: 004336
  - RXPCN: MCAIDADV
  - RXGRP: RX8896
- Payer Sheets: For additional claim processing information, refer to the CVS Caremark Payer Sheets at [www.caremark.com/pharminfo](http://www.caremark.com/pharminfo)

# Wellcare PDL/Prior Authorization Process

In house customized system provides state of art DER workflow process management



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Task	Start Date	Assigned User	LOB	Drug Type	Drug Name	Received On	Compliance
<a href="#">Close ticket</a>	09/09/2009 15:39:09	WCrevier	PDP	STAT	PULMICORT 0.5 MG/2 ML RESPULE	09/09/2009 13:50:54	09/10/2009 13:50:54
<a href="#">Close ticket</a>	09/11/2009 14:42:30	WCrevier	PFFS	Other	LIPITOR 40 MG TABLET	09/11/2009 09:05:35	09/14/2009 09:05:35
<a href="#">Close ticket</a>	09/24/2009 19:19:02	WCrevier	PDP	STAT	RANEXA 500 MG TABLET	09/24/2009 15:53:52	09/25/2009 15:53:52
<a href="#">Close ticket</a>	09/28/2009 16:00:24	WCrevier	WMR	STAT	SODIUM CHLORIDE 0.9% SOLN	09/28/2009 12:16:02	09/29/2009 12:16:02
<a href="#">Close ticket</a>	10/01/2009 15:51:47	WCrevier	GMD	Other	VYVANSE 50 MG CAPSULE	10/01/2009 11:32:11	10/02/2009 11:32:11
<a href="#">Close ticket</a>	10/01/2009 09:17:31	WCrevier	PDP	Other	ZYPREXA 20 MG TABLET	09/30/2009 20:44:52	10/03/2009 20:44:52
<a href="#">Close ticket</a>	10/03/2009 13:19:17	WCrevier	WMR	Other	LOTREL 5-40 MG CAPSULE	10/02/2009 14:21:27	10/05/2009 14:21:27
<a href="#">Check membership/eligibility/decision</a>	11/17/2009 18:13:22	WCrevier	GMD	Inj	SYNAGIS 50 MG/0.5 ML VIAL	11/17/2009 15:05:29	11/18/2009 15:05:29
<a href="#">Close ticket</a>	11/17/2009 16:56:34	WCrevier	GMD	Other	METADATE CD 20 MG CAPSULE	11/17/2009 15:57:40	11/18/2009 15:57:40
<a href="#">Pharmacist Review</a>	12/09/2009 14:59:32	MJohler	WMR	STAT	CHANTIX STARTING MONTH PAK	12/09/2009 09:15:07	12/10/2009 09:15:07
<a href="#">Reverse decision - Make corrections</a>	Not Started	JKaylor	OMD	Other	ARIMIDEX 1 MG TABLET	12/09/2009 09:34:37	12/10/2009 09:34:37
<a href="#">Provider ReFax</a>	Not Started	AySmith	GMD	Other	PULMICORT 0.5 MG/2 ML RESPULE	12/09/2009 09:35:09	12/10/2009 09:35:09
<a href="#">Check membership/eligibility/decision</a>	12/09/2009 10:39:39	AySmith	GMD	Other	SINGULAIR 4 MG TABLET CHEW	12/09/2009 09:39:37	12/10/2009 09:39:37

- **DER Decision Tools further ensure accurate and consistent review and decision making**
- Decision tools allow for the immediate implementation of any formulary or protocol changes.
- Associates walk through a series of Yes or No questions to receive a final, suggested approval or denial decision.
- Created and developed based on state PDL and criteria from the state for all utilization management tools.
- WellCare has experience following state PDL's and criteria.

- Specialty Pharmacy
  - WellCare currently has a specialty pharmacy (Exactus) to help fill the needs for those patients that need a higher level of care.
  - Exactus and CVS/Caremark have access to additional drugs that are not available to most retail pharmacies
  - If they are not available to either Exactus or CVS Specialty pharmacy, WellCare will coordinate care with other specialty pharmacies to make sure the patient's get their medication
  - Both Exactus and CVS Specialty Pharmacy are accredited by URAC to make sure that patients get care management for their specialty needs.



- WellCare's Medication Therapy Management Program, *The Healthy Living Program*, was developed in cooperation with licensed practicing pharmacists and physicians.
- Purpose of the Program?
  - Proactively identify those at high risk for drug therapy problems
  - Prevent drug therapy problems from occurring
    - Examples of potential drug therapy problems include:
      - *Side Effects*
      - *Drug-drug Interactions*
      - *Drug-disease Interactions*
      - *Duplications of Therapy*
      - *Insufficient/Excessive Dosage*
      - *Adherence issues*
- This is accomplished through a proven combination of person-centered interventions targeted at prescribers, pharmacists, members, and other health care professionals
- Our goal is to help members live healthier, feel better, and take active control of their health



- Currently WellCare allows our members to get some of their DME through the pharmacy (blood glucose accessories, etc.).
- Currently WellCare provides Mail order pharmacy only for members who can provide a reason for this service. We prefer the members to work with pharmacies/pharmacists for their care.